



NGP Social Media Terms

Introduction

These Social Media Terms apply to your use of all Navigate Global Payments Pty Limited (NGP, Navigate, us, our, we) (ABN 75 615 699 888, ACN 615 699 888; AFSL 502711) social media sites or facilities.

In consideration of your use of, contribution to, and/or participation in NGP's owned and/or managed social media resources/accounts/presences, or the ability to contribute content to NGP's social media, you agree to be bound by our Social Media Terms.

Rules of Conduct

1. Contributions of Material

- a. You are responsible for the content of all material that you contribute to NGP social media, including, but not limited to text, images, photos, links, and uploaded documents and videos (Material).
- b. You must ensure that all your Material was created by you and that you own all intellectual property rights to it. You also ensure that your Material will not contain anything that is obscene, defamatory, offensive, or otherwise illegal (either in itself or, when placed on NGP's social media).
- c. You must not, unless with prior written consent by NGP, use its social media as a means to promote, advertise, or market a product or service, or in partnership with, or as an agent for other people or other entities.
- d. In addition, you must ensure that your Material:
 - does not infringe the intellectual property rights of any person and does not breach any obligations of confidentiality;
 - contains no spam or other commercial, advertising, marketing or promotional content or links or information which would facilitate the sale or purchase of products or services;
 - contains no personal information or passwords, or the personal details of third parties such as phone numbers, mail or email addresses;
 - is not threatening, harassing, spiteful or abusive;
 - is not indecent or sexual or pornographic in nature, does not include gratuitous swearing or profanity and does not vilify, insult, threaten, or humiliate any person or group (including, without limitation, on the basis of race, religion, ethnicity, gender, age, sexual orientation or any physical or mental disability);
 - is not exploiting children, promoting human trafficking or human slavery;
 - contains nothing which is unduly provocative (including, without limitation, flaming,



trolling or otherwise hostile content) or which is false, misleading or deceptive;

- Does not contain viruses, corrupted files, or any other similar software or programs that may damage the operation of NGP's computer systems or any equipment linked to them or any another's computer;
- Does not delete any author attributions, legal notices or proprietary designations or labels in any content that is uploaded; or
- Falsify the origin or source of software or other material contained in content that is uploaded.

If your Material contains images (either photographs or videos) you must obtain the consent of any person featured or identifiable in the images before contributing that Material to NGP's social media.

When contributing to NGP's social media you must not impersonate any other person. You must not use NGP's social media in a manner which adversely affects the use and enjoyment by any person of NGP's social media.

If your posts do not comply with any requirements set out in these Social Media Terms, we reserve the right, and without notice, to remove any and all content that is, for example, but not limited to:

- Offensive or abusive;
- Unrelated to NGP, or which could be considered spam;
- Uses language inappropriate for a public page;
- Breaks any laws or regulations, either current at the time, and/or enforceable at a future point in time, or rules of any social media channel (e.g. Facebook, YouTube, LinkedIn, Twitter, etc.) or encourages others to do so;
- Represents an abuse of any intellectual property rights, such as copyright;
- Breaches any part of our Social Media Terms;
- Contains names or personal information related to our employees; or
- Communicates personal information about anyone else.

Should someone breach our Social Media Terms, or post unconstructive posts, as a last resort we reserve the right to ban this person, and their cooperatives, either jointly or severally from our social media channels. With regards to the aforementioned ban, we further reserve the right to apply a temporary or permanent ban, contingent on the severity of the breach in accordance with these Rules of Conduct, and/or any other part of these Social Media Terms.

If you are an NGP client and have specific questions about your relationship with NGP, we cannot answer you in the public section of the channels. Instead, please feel free to contact us directly at compliance@naviagtegp.com.au or, if possible, through a private message posted on the relevant channel.



NGP hosts its social media pages but is not affiliated with Facebook, Twitter or any other social media platform provider or any of their affiliate companies, partners and contractors, or any other person or entity that provides services to these social media platforms. Therefore, we do not have any control, nor do we make any representations or provide any warranty over how these or other third parties use the information you share on the site.

You should familiarise yourself with each platforms' privacy and security policies and understand how your information can be displayed and used throughout the site as well as by other third-party sites that may be linked to these social media platforms. Please note that NGP is not responsible for the privacy or security policies or practices applied by such platform providers or any other third parties.

You can review all relevant platform privacy and security policies here: [Twitter](#), [Facebook](#), [LinkedIn](#), [YouTube](#), [Google](#).

Users of the site and/or Navigate customers will be responsible to familiarise themselves with the policies of the abovementioned social media platform providers, and any and all other social media platform providers not mentioned in these Social Media Terms.

NGP will apply the principles stated in our Privacy Policy available on our website at <https://www.navigategp.com.au/>, to contributions to any of our social media channels.

Because social media channels are public platforms, we cannot be responsible for views expressed other than our own. Navigate encourages participants to exchange narrative in a dignified and respectful manner and we recognise participants may, from time to time, engage in topics which may hold differing views and opinions. However, Navigate exercises a zero tolerance where aggressive Material is exchanged between disputing participants, and where necessary, Navigate will intervene. And contingent on the Material exchanged between disputing participants, may result in Navigate banning any and all of these disputing participants, as previously mentioned. Please also note that we may post links to third-party sites. However, this does not in any way constitute an official endorsement of the respective sites, content or company.

NGP will never ask you for any personal information on any social media channel, so please never disclose your personal information or policy details in the public space of our channels.

The information provided by NGP or its employees on its social media channels is for information purposes only. Nothing on NGP's social media channels should be construed as a solicitation, offer, advice, recommendation, or any other service to acquire or dispose of any investment or to engage in any other investment or transaction. For information about any specific products and/or country please visit the respective website. Nothing on NGP's social media channels constitutes a promise or offer of employment.

2. General

- a. NGP may vary these terms from time to time. You should check for variations periodically.
- b. These terms apply to NGP's social media. To the maximum extent applicable, NGP's website and Online Services Terms of Use also apply.
- c. These terms will be governed by and construed in accordance with the laws and courts in the



jurisdiction of the state of New South Wales, Australia.

- d. This version was updated on 30th September 2020.